

At Ori Design by Ori Estates (“we,” “us,” or “our”), your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website [<https://www.ori-design-by-ori-estates.com>] (the “Site”).

By using our Site, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We may collect the following types of personal and non-personal information:

a. Personal Information

When you interact with our Site, such as signing up, making a purchase, or contacting us, we may collect:

- Full Name
- Email Address
- Phone Number
- Mailing Address
- Payment Information (processed securely via third-party services)

b. Non-Personal Information

We may collect non-identifying data such as:

- Browser type
- IP address
- Device type
- Pages visited and time spent on the Site



2. How We Use Your Information

We may use the information we collect to:

- Provide and improve our services
- Respond to customer inquiries
- Process transactions
- Send emails related to your orders or our services
- Analyze traffic and usage patterns
- Comply with legal obligations



3. Sharing Your Information

We do not sell or rent your personal data. We may share your information with:

- Trusted third-party service providers (e.g., payment processors, email services)
- Legal authorities when required by law
- Affiliates or partners in accordance with this policy



4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to improve user experience, analyse site usage, and deliver personalized content.

You can set your browser to refuse cookies or alert you when cookies are being sent. However, some parts of our Site may not function properly without them.



5. Data Security

We use industry-standard security measures to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee absolute security.



6. Your Rights and Choices

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Correct or update your data
- Request deletion of your data
- Withdraw consent to data processing

To exercise these rights, please contact us at eleanor@ori-estates.com.



7. Third-Party Links

Our Site may contain links to other websites. We are not responsible for the privacy practices or content of those sites.



8. Children's Privacy

Our Site is not intended for children under 13 (or 16 in certain jurisdictions). We do not knowingly collect personal data from children. If you believe we have unintentionally collected such data, please contact us.



9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date." Continued use of the Site indicates your acceptance of the revised policy.